



Release Notes - Build 1.7.1118 (August 12, 2022)

Welcome to Titan FTP Server NextGen, the latest iteration of our secure file transfer server.

Installation Process

Please review the [Minimum System Requirements](#) located at the bottom of this document to ensure compatibility with your environment.

If installing Titan FTP Server NextGen over an existing Legacy installation, please review the [Upgrading a Legacy Installation](#) section below

To install the software, double-click on the installation program and follow the instructions in the installer. There is no need to Run-As-Administrator. The installer will check to ensure that adequate permissions are available to install the software.

If you encounter any issues while running this software, please report them to our technical team through our online helpdesk. The helpdesk is located at <https://helpdesk.southernrivertech.com/>

Features and Enhancements

- There is a completely new Web-Based Administration Console
- Multi-factor authentication support is now available for all protocols. MFA/2FA is supported through the Microsoft Authenticator and Google Authenticator mobile applications
- Hybrid Authentication is now supported – The AdminUI enables configuration for multiple back-end authentication engines. Multiple instances of each engine can also be configured
- Role-Based Administration is now available
- If any issues arise during the initialization of the software, i.e, issues which prevent the software from determining the location of logfiles, logfiles will be written to the \ProgramData\South River Technologies\



Minimum System Requirements

- The Web-based Admin Console and the WebUI require the latest versions of Microsoft Edge, Google Chrome, or Mozilla Firefox. ***Microsoft Internet Explorer (IE) is not supported***
- 64-Bit Windows 10 Professional or later (32-bit is not supported)
- 64-Bit Windows Server 2016 or later (32-bit is not supported)
- A 2Ghz Pentium class processor is required, multi-core is recommended
- 8GB of RAM is required, 16GB is recommended for production systems
- TLS 1.3 support is only available under Windows Server 2019 and Windows Server 2022

Upgrading a Legacy Installation

When upgrading over a Legacy installation, the Titan FTP Server NextGen installer will create a full backup of the Legacy configuration including the domain configuration, each server configuration with groups and users.

On Windows, backups will be stored under the folder

\ProgramData\South River Technologies\SrxServer\Backups\

Once the installer has installed Titan FTP Server NextGen, it will optionally import the configuration information from the Legacy installation.

NOTE: Although no modifications are made to Legacy installation, the Titan FTP Server NextGen installation program will stop the Legacy Titan FTP Server Windows Service and set the auto-start mode to Disabled. This is done to prevent conflicts between the Legacy configuration and Titan FTP Server NextGen. The installer will enable the Titan FTP Server NextGen service instead.

To return to a Legacy Titan FTP Server environment, simply Uninstall the Titan FTP Server NextGen product and then Enable the Legacy Titan FTP Server Windows Service in the Windows Control Panel.

For more information related to upgrading a Legacy system to Titan FTP Server NextGen, please visit our helpdesk at <https://helpdesk.southrivertech.com/>